

# CIVIL RIGHTS TEST

**1). Select the option with the correct USDA FNS protected classes.**

- A. Race, Color, Sexual Orientation, National Origin, Sex, Age, and Disability
- B. Race, Color, National Origin, Genetic Information, Sex, Age, and Disability
- C. Race, Color, National Origin, Sex, Marital Status, Age, and Disability
- D. Race, Color, National Origin, Sex, Age, and Disability

**2). Unlawful discrimination can be unintentional.**

- A. True
- B. False

**3). Select the example that portrays unlawful discrimination.**

- A. Serving larger portions to one group over another.
- B. Closing programs in areas easily accessible to all participants over ones that are not easily accessible to all participants.
- C. Failing to provide accommodating meals to persons with special needs.
- D. All the above.

**4). The names of participants must not be published, posted, or announced except when used to determine and verify eligibility.**

- A. True
- B. False

**5). Select the 3 types of program accessibility covered in this training.**

- A. Physical accessibility
- B. Transportation accommodations
- C. Meal modifications
- D. Computer accessibility
- E. Medical Accommodations
- F. Language Accommodations

**6). Treating customers with respect and dignity is a customer service best practice.**

- A. True
- B. False

**7). CEs are authorized to process a Civil Rights complaint without notifying TDA F&N.**

- A. True
- B. False

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**8). An organization wants to include religious literature with food packages that contain USDA commodity food. is this Allowed?**

- A. Yes
- B. No

**9). Civil Rights training needs to be completed.....**

- A. Once a month
- B. Twice a year
- C. Once a year
- D. Only 1 time

**10). Are TEFAP food considered Federal Financial Assistance?**

- A. Yes
- B. No

**11). How many days does a person alleging discrimination have to file their complaint?**

- A. 30
- B. 60
- C. 120
- D. 180

**12). When a complaint is forwarded to TDA, which one o the protected classes requires the complaint to be forwarded to Federal Mediation and Conciliation Service within 5 days?**

- A. Age
- B. Color
- C. National Origin
- D. Race
- E. Sex
- F. Disability

**13). Select the 4 reasons everyone should comply with Civil Rights laws.**

- Legal purposes
- Demonstrate respect and dignity of all
- Prevent complaints
- Fair and equal treatment
- Eliminate barriers
- Deter receipt of benefits